



CSQ IS A CERTIFICATION SYSTEM OF IMQ, MANAGED IN COOPERATION WITH CESI AND ISCTI

ASSESSMENT REPORT ACCORDING TO **ISO 9001:2008** N° **03**

FIRM	REGISTERED NAME Matini Hospital of kashan	ADDRESS AMIR KABIR ST. , IMAM HOSSEIN SQR.,KASHAN,IRAN	PAG. 1 OF 3
	CONTACT PERSON DR.FARAJI POUR	ASSESSED UNIT Hospital	FILE N° 19195

FIRM'S DOCUMENT USED **Quality Manual and Related documents**

TYPE OF ASSESSMENT	CERTIFICATION	SURVEILLANCE	RE-EVALUATION	SPECIAL / Follow-up		
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	YES	NO	N.A
HAVE NON CONFORMITY BEEN FOUND DURING THE ASSESSMENT?					✓	
NON CONFORMITY FOUND DURING PREVIOUS ACTIVITY HAS BEEN EFFECTIVELY RESOLVED?						✓
HAVE MAJOR CHANGES OCCURED IN THE ORGANIZATION REGISTRATION DATA SINCE LAST ACTIVITY? (IF YES GIVE DETAILS ON MOD. 410)					✓	
HAVE MAJOR CHANGES OCCURED IN THE SCOPE OF CERTIFICATE? (IF YES GIVE FURTHER DETAILS ON MOD. 410)					✓	
HAVE BEEN EFFECTIVE MANAGEMENT OF CUSTOMER COMPLAINTS VERIFIED?				✓		
HAVE BEEN THE USAGE OF CSQ MARKS VERIFIED?				✓		
UPDATED MS MANUAL HAS BEEN LEFT AT THE FIRM?						✓
EXTERNAL ACTIVITIES HAVE BEEN ASSESSED? IF YES DETAIL TYPE AND SITE.						✓

ASSESSMENT TEAM

	NAME	SIGNATURE	NOTE
1	M.SAGHEB FAR	<i>M. Sagheb Far</i>	T.L.
2	S.S.ASKARI	<i>S. Sh. Askari</i>	Auditor
3	A.ROOSTAEI	<i>A. Roostaei</i>	Auditor
4			
5			

TIME IN FACTORY HRS **24** DATE **DEC.10,2011** CONTACT PERSON SIGNATURE _____



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ASSESSMENT REPORT N° **03** STD **ISO 9001:2008**

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SUMMARY OF NON CONFORMITY RAISED

STANDARD CLAUSE CHECK COLUMN			ASSESSED	NON CONFORMITY NUMBER		
		✓		C	I	S
4.1	4.1	4.1	✓			
4.2	4.2	4.2	✓			
4.3	4.3.1	5.1	✓			
4.4	4.3.2	5.2	✓			
4.5	4.3.3	5.3	✓			
4.6	4.4.1	5.4	✓			
4.7	4.4.2	5.5	✓			
4.8	4.4.3	5.6	✓			
4.9	4.4.4	6.1	✓			
4.10	4.4.5	6.2	✓			
4.11	4.4.6	6.3	✓			
4.12	4.4.7	6.4	✓			
4.13	4.5.1	7.1	✓			
4.14	4.5.2	7.2	✓			
4.15	4.5.3	7.3	NA			
4.16	4.5.4	7.4	✓			
4.17	4.5.5	7.5	✓			
4.18	4.6	7.6	✓			
4.19		8.1	✓			
4.20		8.2	✓			
4.21		8.3	✓			
4.22		8.4	✓			
		8.5	✓			

NON CONFORMITY REPORTS ATTACHED N° **None**

AUDIT FINDINGS

The Management System of the Organization is effectively applied. Non conformities eventually raised do not harms Management System integrity	✓
Non conformities raised may harms the integrity of Management System. Critical non conformity are not raised.	
Criticality or number of non conformities raised harms integrity of Management System	

Report content is confirmed if different communication are not sent within one month by CSQ

CONTACT PERSON SIGNATURE _____

ASSESSOR M. Saghafian



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The Quality Management System (QMS) 1st Surveillance was conducted as scheduled based on ISO 9001:2008 requirements, customer specific requirements in addition to international, national and internal legal and regulations also the designed and documented Quality management system of company.

(Scope : e.g.: Providing Educational and medical services in Eye and ENT)

There are some Positive Points (PPs) which can be benchmarked for other activities and/or processes as follows:

- *Good QC activities have been implemented in Lab.*

The audit team has found the following Opportunities For Improvement (OFIs) which may lead to future non-conformities and need more attention:

- *Definition of process indexes need more attention based on effectiveness of process.*

At last, there is **no** non-conformity. So, the implemented QMS **IS IN COMPLIANCE** with ISO9001:2008 requirements and the validity of issued certificate can be continued till the next year. The next audit will be conducted based on related schedule.

CONTACT PERSON DR.FARAJI POUR	SIGNATURE
ASSESSOR M.SAGHEB FAR	SIGNATURE <i>M. Sagheb Far</i>

